



TO: CASS Participants
CC: CAC,CPG, IFCC, CPCMG and IATA stakeholders
FROM: Juan Antonio Rodriguez, FDS Director, GDC
DATE: 01 September 2017
SUBJECT: New CASS Import & Terminal Charges Business Model

Dear CASS Participants,

CASS Import & Terminal Charges (CASS ITC) is the billing platform of choice for Airlines, Ground Handlers and their customers to invoice and settle at destination freight charges collect, warehouse charges for services provided at origin, transit and destination; and all types of other charges, i.e. delivery fees, storage, special cargo handling and product fees, document and physical inspections, ULD handling, security checks, and many more.

CASS ITC is currently operational in nine countries: Brazil, Germany, Great Britain, Hong Kong, Italy, Japan, Morocco, Spain and United Arab Emirates.

We are pleased to inform that CASS ITC has gone through a review by the Cargo Agency Conference and a new model has been adopted for implementation in the existing and future CASS ITC operations, **starting 01 October 2017**.

The new CASS ITC model provides users with independent and flexible participation rules to further support the bilateral business arrangements between Delivering Companies (Ground Handling Agents and Delivering Airlines) and Recipients (Agents, Customs brokers and Consignees and others).

It aims to facilitate and optimize the billing processes between Delivering Companies and Recipients by providing these basic features:

- A Recipient defaulting in CASS ITC is not suspended.
- Irregularities and/or defaults in Export will not be applied in CASS ITC, and vice-versa.
- In case of payment delay or default in the CASS ITC, IATA will issue a Notice of Irregularity or a Notice of Default to the affected Recipient and inform the impacted Delivering Company, who will individually decide any action to take with the affected Recipient.
- Recovery of outstanding amounts are managed by the Delivering Companies directly with the Recipient.
- No financial reviews or financial securities are requested from Recipients in CASS ITC.

Delivering Companies and Recipients participating in CASS ITC can continue settling through the system as usual under these new rules without having to sign a new participation

agreement. The rules will be published in the CASS ITC User Manual for easy access through the IATA Customer Portal www.iata.org/cs.

Should you not be a CASS ITC participant today and would like to join the system, please contact our Customer Service team at www.iata.org/cs for further assistance. Our team will be happy to clarify any other questions.

Sincerely,

A handwritten signature in blue ink, appearing to read 'J.A. Rodriguez', with a large, sweeping flourish extending to the right.

Juan Antonio Rodriguez
FDS Director, GDC
IATA- International Air Transport Association