

To: ALL CASS Participants

Date: 14 November 2017

Subject: CASS Reporting Calendar 2018

Dear CASS participants,

We are pleased to inform you that the CASS Reporting Calendar for 2018 are available for download in our Customer Portal <a href="https://portal.iata.org">https://portal.iata.org</a>

Once you have logged into the Customer Portal, please follow these steps:

- 1. Select "Resources" from the top menu
- 2. Click on "Documents" and the document should appear by default
- If the document does not appear by default, type the words or phrases related to your search in the search box such as "Country CASS Calendar" (replace the word country with your country name)

For support in regard to any enquiry, please contact us via our <u>Customer Portal</u>. These queries will be handled with the highest priority.

Yours sincerely,

**IATA Global Delivery Center**